Appendix 2-8. Customer and Partner Letters, Evidence of Outcomes

Strategic Goal 1

Korea Occupational Safety and Health Agency

Houston Independent School District

Jefferson County American Federation of Teachers

Morgan County Health Department

United Food and Commercial Workers Union, Local 186D

California Department of Health Services

U.S. Department of Labor, U.S. National Administrative Office

National Federation of Federal Employees

U.S. Department of Labor, Occupational Safety and Health Administration

Pan American Health Organization

Mt. Sinai School of Medicine

Republic Conduit

International Brotherhood of Electrical Workers, Local 300

Strategic Goal 2

Jolly Time Popcorn

Strategic Goal 3

State of Louisiana Department of Health and Hospitals

New Jersey Department of Health and Senior Services



KOSHA

KOREA OCCUPATIONAL SAFETY & HEALTH AGENCY

34-4 Gusan-dong, Bupyeong-gu, Incheon, Korea 403-711

Tel: +82-32-5100-710, Fax: +82-32-518-6486

http://www.kosha.or.kr E-mail:skk@kosha.net,

Branch Chief, HETAB NIOSH 4676 Columbia Parkway (R-9) Cincinnati, OH 45226

Dear Dr. Allison Tepper,

On behalf of the Korea Occupational Safety and Health Agency (KOSHA), I am writing to thank the Health Hazard Evaluation (HHE) Program for its contributions to the development of a new occupational health program in Korea.

I am currently the Director of Occupational Health in KOSHA, the agency responsible for technical occupational health and safety matters in Korea. KOSHA has many similar functions to your agency, the National Institute for Occupational Safety and Health (NIOSH).

I and other KOSHA scientists truly appreciate our collaborations with NIOSH. I was an Epidemic Intelligence Service officer at NIOSH in the class of 1995. Two other KOSHA researchers worked directly with HHE Program staff in the NIOSH Hazard Evaluation and Technical Assistance Branch (HETAB). Jee-Yeon Jeong and Eun A Kim were guest researchers in HETAB in 1999 and 2004, respectively. Both were able to use their experiences in HETAB in their KOSHA work. These experiences were the inspiration for starting a new program in KOSHA.

Based on our experiences with the HHE Program, we developed a new occupational health program. This program, called Workplace Health Partners (WHP), is designed to solve any request about occupational health arising from workplace. After a year of preparation, KOSHA launched WHP in early 2007. Similar to the NIOSH HHE Program, WHP received requests from workers and employers. To date, WHP has received 48 requests, which we consider to be quite a successful start. I believe that this successful start results from the experience gained at NIOSH by me and the KOSHA scientists who worked with



KOREA OCCUPATIONAL SAFETY & HEALTH AGENCY

34-4 Gusan-dong, Bupyeong-gu, Incheon, Korea 403-711

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KOSHA

Tel: +82-32-5100-710, Fax: +82-32-518-6486

the HHE Program. Based on our experiences, we believe that workers in many other countries would benefit from a similar program.

We look forward to continuing to share information about our programs due to our shared goal of improving workers' health in our countries. Thank you again for your assistance.

Seong-Kyu Kang, MD., PhD. Director of Occupational Health, KOSHA

Yours Sincerely,

Seong-Kyu Kang

Seong-Kyu Kang, M.D., Ph.D.

Director, Department of Occupational Health

Korea Occupational Safety & Health Agency

34-4 Gusan-dong, Bupyeong-gu, Incheon, Republic of Korea 403-711



HOUSTON INDEPENDENT SCHOOL DISTRICT

FACILITIES MANAGEMENT AND OPERATIONS 228 McCARTY DRIVE . HOUSTON, TEXAS 77029 . TEL (713) 676-9278 . FAX (713) 676-9582

Robert N. Robertson Executive General Manager

March 8, 2001

Barbara Jenkins National Institute for Occupational Safety & Health 4676 Columbia Parkway Cincinnati, OH 45226

Dear Ms. Jenkins:

We received the *Close Out Letter* Followup Survey sent by NIOSH to our Superintendent of Schools. The survey was forwarded to Facilities Management and Operations for further action. We have reviewed the questionnaire and have provided our comments.

Enclosed is the completed survey. Information shared from the Heath Hazard Evaluation performed at T.H. Rogers has proven to be invaluable. Based on these findings, the district has initiated remediation efforts to improve the indoor air quality at T.H. Rogers.

Sincerely.

Robert N. Robertson

RNR056.mta

Enclosure



Jefferson County American Federation of Teachers Local 2143

AFL-CIO

1900 20th Avenue South • Birmingham, AL 35209 • (205) 933-1124 • Fax: (205) 933-1101



October 15, 2002

Max Kiefer CDC/NIOSH 1600 Clifton Road, Suite #74 Atlanta, GA 30333

Dear Max:

On behalf of the Jefferson County American Federation of Teachers and its members, we would like to thank you for the hard work and time you dedicated to the Rudd Middle School problem. We appreciate your willingness to address the concerns of faculty, staff and JCAFT from a scientific and medical perspective. We are hopeful that through the combined efforts of your team that policies and legislation will be put in place so that students, parents, faculty and staff of any school in the State of Alabama will never have to experience an event similar to this.

If our office and staff can be of any further assistance, please call (205) 933-1124.

Sincerely,

Vi Parramore President

Morgan County Health Department 180 S. Main Street, Suite 252

Martinsville, Indiana 46151-1988 Phone: 765-342-6621 Fax: 765-342-1062

November 5, 2004

Kenneth M. Wallingford, M.S., CIH National Institute for Occupational Safety and Health 4676 Columbia Parkway (R-11) Cincinnati, OH 45226

Dear Mr. Wallingford:

On behalf of our County Commissioners, County Administration, Judges and legal practitioners, I would like to thank you and your colleagues for your very excellent service to us in the evaluation of the environmental problem in our county courthouse in Martinsville, Indiana. Your approach was scientific, courteous, and very professional. We are impressed with your in-depth knowledge of your field, and your thoroughness. These attributes have been very reassuring to us.

We appreciate the assessment and report you have sent to us and we are in the process of instituting your recommendations. You have helped us very substantially through what has been a very difficult problem. Your extensive experience has been invaluable and has served us very well. Please accept our most sincere and heartfelt appreciation.

Yours truly.

John L. Reynolds, M.D.

Morgan County Health Officer

Copies to: Commissioner Norman Voyles, Judge Thomas Gray

From: Jenkins, Barbara L.

Sent: Wednesday, July 21, 2004 5:11 PM

To: Tepper, Allison L.; Baron, Sherry; McCleery, Robert E.

Subject: Positive comment from Gallo HHE requester

This comment from the United Food & Commercial Workers - Wine, Distillery & Allied Workers, Local 186D representative.

received on the closeout followback survey for Gallo Wineries, HETA 20030035:

"Due to this evaluation - Gallo is moving forward to a stress reduction/remove program. Without this evaluation

the workers would continue to be in the stress conditions. It took the evaluation to force the co. to realize they had a major problem. Thanks to NIOSH the workers will have a safer environment. \bigcirc "

Barbara

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Barbara

DEPARTMENT OF HEALTH SERVICES

Occupational Health Branch

1515 Clay Street, Suite 1901 Oakland, CA 94612 (510) 622-4300 Fax (510) 622-4310

November 20, 2000



Mitchell Singal, M.D., M.P.H. Senior Medical Officer HETAB National Institute for Occupational Health (NIOSH) Mail Stop R-9 4676 Columbia Parkway Cincinnati, OH 45226

Dear Doctor Singal:

On behalf of the Occupational Health Branch (OHB) staff, I would like to thank you for the valued information you provided us on how to implement and develop our Field Investigations Policies and Procedures Manual.

The OHB staff enjoyed meeting with you and we appreciate you taking the time and effort to present additional background and helpful details regarding the development of NIOSH's Health Hazard Evaluations Policies and Procedures Manual.

Again thank you for your visit.

Sincerely,

James Cone, M.D., Branch Chief Occupational Health Branch

Cc: David Sundin, Chief L HETAB/NIOSH

Mail Stop R-9

4676 Columbia Parkway Cincinnati, OH 45226

Barbara Materna, Ph.D., CIH Occupational Health Branch

Patrice Sutton, M.P.H., OHB

U.S. Department of Labor

U.S. National Administrative Office

North American Agreement on Labor Cooperation



March 21, 2001

David Sundin, Branch Chief National Institute for Occupational Safety and Health Hazard Evaluations and Technical Assistance Branch 4676 Columbia Parkway, Mail Stop R-9 Cincinnati, OH 45226-1988

Dear Mr. Sundin:

I would like to take this opportunity to thank you for the assistance that members of your office provided to the Department of Labor's National Administrative Office during the review of Public Submission 2000-01 (Auto Trim) under the North American Agreement on Labor Cooperation (NAALC).

Sherry Baron and Aaron Sussell's participation in our site visit to Matamoros and Valle Hermoso, Mexico in January was invaluable. Dr. Baron and Mr. Sussell made extremely insightful observations on the safety and health conditions of the plants that we visited, and they provided those comments to members of my office in a timely manner. Their insights served as a significant source of information for our public report of review on the submission. Throughout our review process, they have been extremely helpful and responsive to our requests.

We will provide your office with a copy of our report as soon as it is available. I sincerely hope that we continue to collaborate with NIOSH as we develop various initiatives on occupational safety and health issues in North America under the NAALC.

Sincerely,

Lewis Karesh Acting Secretary Dave Sundin NIOSH Branch Chief 4676 Columbia Pkwy Cincinnati, Ohio 45226

Dear Sir:

My name is Joe Zinni and I am the National Federation of Federal Employees (NFFE) representative to The National Paint Committee of the USDA Forest Service.

I am writing this letter to express my appreciation to your agency and especially to Eric Esswein for his help in determining causal factors for some of our tree markers suffering effects of using marking paint, conducting personal breathing zone monitoring, and working with me and the paint committee in developing a prohibited chemical list for our tree marking paint.

The paint and specifications had been a point of contention between the union and management and Eric provided unbiased expert answers to many questions raised by both parties.

He has been especially patient with me because I have called him many times over the last year to ask questions about the safety of the paint and development of a water clean up paint that hopefully will be safer for our markers to use. Eric always returned my calls promptly and was genuinely concerned about the tree markers that I represent.

He is a credit to your organization and I am proud to know there are people of his caliber and dedication working to make the work place safer.

Joseph T. Zinni

NFFE Representative to The National Paint Committee

U.S. Department of Labor

Assistant Secretary for Occupational Safety and Health Washington, D.C. 20210



FEB - 4 1994

Richard A. Lemen, Ph.D.
Acting Director
National Institute for Occupational
Safety and Health
Centers for Disease Control
Building 1, Mail Code D-35
1600 Clifton Road, NE
Atlanta, Georgia 30333

Dear Dr. Lemen:

The staff of our ergonomics team and I would like to thank you for the extraordinary assistance that we received from NIOSH personnel over the past six weeks. During this time, we reviewed the vast compliance data generated from settlement agreements that address ergonomics related hazards. The collaboration and commitment demonstrated by both of our staffs is to be commended.

Dedication and commitment to assist OSHA was evidenced by NIOSH personnel from divisions throughout your agency. Five administrative support personnel came to our National office on two separate occasions to organize and catalogue the data. Subsequently, 15 health and engineering professionals worked with my staff to systematically review the compliance data. Without this assistance, we could not complete this important task in a timely manner.

To emphasize the importance of the contributions of each NIOSH representative involved in this initiative, enclosed is a list of all personnel involved in the review of the compliance data. I recognize that there are additional NIOSH professionals involved in helping OSHA with other aspects of the ergonomics rulemaking effort.

I sincerely hope that this type of outstanding collaboration between our two agencies will continue on the ergonomics initiative as well as other important regulatory initiatives. This collaboration will only help to improve the services we provide to the Nation's workers.

Sincerely,

Joseph A. Dear

Assistant Secretary

Enclosure



Oficina Sanitaria Panamericana, Oficina Regional de la

ORGANIZACION MUNDIAL DE LA SALUD

CASILLA POSTAL 2117 IJMA 100 PERU LOS CEDROS 269 - SAN ISIDRO LIMA 27 PERU TELF. (51-1) 421-3030 FAX (51-1) 442-4634 CCMail: #PER:PWR Internet: PER_PWR@paho.org.

OCH/010/28/01/2715/96

REFERENCIA

30 Octubre 1996

LINDA ROSENSTOCK, MD MPH
Director, National Institute for Occupational
Safety and Health
Centers for Disease Control and Prevention
Hubert H. Humphrey Building, Room 715H
200 Independence Avenue, S.W.
Washington, DC 20201
U.S.A.-

Dear Miss Rosenstock:

On behalf of the Universidad Nacional Mayor de San Marcos, Universidad Nacional de Ingeniería, Ministerio de Salud, Instituto Peruano de Seguridad Social, Sociedad Nacional de Industrias and the workers of Peru, PAHO wants to express its gratitude for the support received from 2 of your profesionals: Kevin Ashley, Ph.D., Research Chemist (Division of Physical Sciences and Engineering); and Aaron Sussell, M.P.H., C.I.H., Industrial Hygienist (Division of Surveillance, Hazard Evaluations, and Field Studies), who have made and excellent contribution to the training on occupational health and industrial higiene in the country, and who have stimulated the health authorities and universities in their plans and activities for the health of the working population of Peru.

The support from NIOSH, both in the financial and the technical way have been of much help for PAHO and the country.

We hope in the future to maintain the contact with NIOSH, and to count with your valuable contribution.

ncerely.

Representante en Perú

cc.: Kevin Ashley Aaron Susell



The Mount Sinai Medical Center

The Mount Sinai Hospital Mount Sinai School of Medicine

One Gustave L. Levy Place New York, NY 10029-6574 Philip J. Landrigan, M.D., M.Sc. Ethel H. Wise Professor of Community Medicine Chairman, Department of Community Medicine

Box 1057

Tel (212) 241-6173 Fax (212) 996-0407



March 21, 1997

Mr. Aaron Sussell
Division of Surveillance, Hazard
Evaluations and Field Studies
National Institute for Occupational
Safety and Health
4676 Columbia Parkway
Cincinnati, OH 45226

Dear Aaron:

Thank you very much for having sent me a copy of the final draft of the document, "Protecting Workers Exposed to Lead-based Paint Hazards: A Report to Congress. This is excellent stuff. We shall use it in the New York State Lead Poisoning Prevention Council that I chair, and also I have circulated it to the industrial hygienists in our group at Mount Sinai who are dealing extensively with workers involved in abating lead-based paint as well as lead paint in the construction trades.

Thanks again.

PJL:jlr

Philip J. Landrigan, M.D.

Sincerél





Dr. Teresa Seitz, Ph.D., CIH Chief Industrial Hygienist, HETAB Centers for Disease Control and Prevention National Institute for Occupational Safety and Health #4676 Columbia Parkway, MS R-11 Cincinnati, OH 45226

Date: March 12, 2007

Reference: Hazard evaluation and surveillance, Republic Conduit, Louisville, Ky.

Dear Dr. Seitz,

On Monday, March 5, 2007 four industrial hygienists, by invitation, reported to Republic Conduit, Louisville, Kentucky to conduct a series of surveillance monitoring in our facility. The objective was to measure specific potential hazardous exposures to our employees. Employees were individually tagged with sound and air quality pumps as well as several general exposure levels measured.

The industrial hygienists participating were Manual Rodriguez, Lynda Ewers, Scott Brueck and Srinivas Durgam. I would like to express the most sincere appreciation of the management and employees of Republic Conduit for the professional service and expert recommendations that the team provided during the entire four day visit. Each demonstrated a clear respect for our visitor safety requirements, our employees and the production schedule. Each member shared observations, best practice suggestions and resource information on a variety of safety and health topics.

We look forward to receiving the final report from your agency and following up on any recommendations. Be assured that many suggestions offered during the closing meeting have already been actively responded to. The safety of our employees is our first priority and one of our core values. It was obvious that this objective is equally shared by your group of professional hygienists.

Sincerely,

Danny Dean Harris, Safety Manager

Tenaris/Republic Conduit



International Brotherhood of Electrical Workers, Local 300 AFL - CIO - CLC

3 Gregory Drive — Tel. 802-864-5864 FAX: (802) 862-6379 SOUTH BURLINGTON, VERMONT 05403



Department of Health & Human Services Centers of Disease Control and Prevention National Institute of Occupational Safety & Health 4676 Columbia Parkway MS R10 Cincinnati OH 45226-1998

Attention: Barbara Jenkins

Re: 20010307-5

June 25, 2003

Dear Barbara,

I apologize for the amount of time needed in order to respond to the follow-up survey. The International Brotherhood of Electrical Workers Local #300 has delayed its response in order that we might provide your organization with the final resolution on the creosote poles as signed by the parties in our case brought before the Vermont Public Service Board.

I am happy to enclose the document that has been presented by the parties to the Vermont Public Service Board for their approval.

Taking no action on this matter would have created long-term negative consequences on health and, safety of the citizenry of Vermont not to mention the adverse environmental impact.

This local union called upon NIOSH for help on an issue we had no knowledge of and we are forever grateful for the expertise NIOSH provided. This case has taken close to two years to come to a resolution. The amount of time taken to come to a resolution should be clear indicator to anyone as to the roadblocks we were presented with in trying to prevent further use of these defective poles. We would not have been able to seriously address the effects these poles have had it not been for the professional expertise provided by the National Institute for Occupational Safety and Health during the health hazard evaluation.

I must mention Robert Malkin Dr. PH and David C. Sylvain M.S. CIH and would like to commend both for their knowledge and understanding of the issues and extend my personal thanks to each of them.

I find it difficult without incorporating the number of banker boxes full of testimony, Board Orders, evidence and stipulations to provide a clear indication of the resources required to fix what we perceived to be a no-brainer. What we were able to do was to remain focused on our issues and we used the NIOSH report and recommendations as our foundation throughout Vermont Public Service Board Docket 6763. Many times we were

International Brotherhood of Electrical Workers, Local 300



tested as to the legitimacy of our claims. Each time we were able to refer to NIOSH's skilled findings in order to educate corporations, municipalities, agencies, and individuals.

We believe that the use of these poles started with good corporate intentions. Our understanding is, the new policy of the company fell apart within the corporate structure because of the lack of communication and accountability.

NIOSH provided integrity and set the benchmarks needed to get the corporate structure back on course.

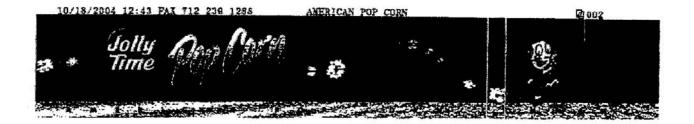
I would not be writing this letter today, celebrating a victory for all Vermonters if it were not for NIOSH and its professional services. Therefore from all of our twelve hundred members and their families I want to thank you for your services. As a resident of Vermont, I want to personally thank you, for the priceless service you have given my family and me.

If this office can be of any assistance to you in the future, please do not hesitate to contact my office.

Sincerely,

George Clain

President and Assistant Business Manager



10/18/2004

Greg Kuilman, PhD, CIH NIOSH, DRDS, FSB, M/S 2800 1095 Willowdale Rd., Morgantown, WV 26505

Dear Greg:

This letter is intended to highlight and underscore the cooperative relationship that has matured and resulted in a mutually beneficial outcome between American Pop Corn Company and the National Institute for Occupational Safety and Health (NIOSH).

On September 26th of 2001 a team of scientists and doctors from NIOSE and a representative from the Iowa Department of Public Health arrived at our facility. This was our first introduction to the Health Hazard Evaluation Program (HHEP) and quite frankly we were somewhat intimidated by the process. During a roundable discussion, the NIOSH team you spearheaded spent a considerable amount of time explaining the process as well as relating the background of a cluster of severe fixed of structive lung disease that had been investigated by NIOSH at a popeorn plant in Missouri in 2000. We learned that the primary focus was centered on butter flavoring (specifically diacetyl) used in the microwave production process. After our discussion, a walkthrough of the microwave facility was performed and some industrial hygiene air sampling was performed. The NIOSH team was very complimentary of the engineering controls that were in place and later reported the air concentrations of diacetyl were very low compared to the levels that were associated with abnormal lung function at the Missouri plant. This visit left us feeling very good about our process and the controls that had been implemented in our microwave production facility since its inception 1988.

Your 2001 NIOSH visit prompted us to evaluate our total microwave production process from top to bottom. We began asking ourselves and employees (current and past) that had any contact with the mixing process to assess their personal health as well as the safeguards that had been in place during their tenure. MSDS's were revisited, our respiratory protection program was evaluated from a totally different perspective, the series of additional ventilation improvements were noted and any other positive (or negative) impacts on this process were considered. What we found to be most impressive, was the lack of information regarding the exposure to diacetyl: Exposure limits, HVAC and ventilation recommendations, little to no cautions or warnings on the MSDS sheets, industry alerts or concerns. We found ourselves in somewhat of an



AMERICAN POP CORN COMPANY

information vacuum and felt exceedingly fortunate that we had no "problems" given the outcome in the Missouri plant. That quickly changed.

One of our employees that had been working in the mixing room since 1995 was the exception. Our annual PFT tests indicated a steady decline in his lung function and he had significant lost work time due to several respiratory problems. We decided to send this employee to a well respected pulmonary specialist and included an extensive information packet on the Missouri Cluster as well as a complete job description and job function summary for mixing our microwave products. Within two weeks of his exam, our employee was diagnosed as having medical findings consistent with brenchiolitis obliterans. NIOSH was immediately notified.

Without question, that diagnosis and the ensuing medical surveys, industrial hygiene testing and airborne particulate tests changed American Pop Corn Company dramatically. Our leap of faith to cooperate fully and comprehensively with NIOSH did not come easily. Many industry peers were reluctant to participate in a cooperative solution thus shared resources were very limited. Nonetheless, American Pop Corn Company opted to keep an open line of communication with NIOSH which allowed us to become proactive on all worker safety issues within our facility as well as within our industry.

This brings us to the primary purpose of this letter. Our initial focus has been on respiratory protection and testing as well as administrative changes. However we also recognize that the long term solution lies in effective engineering solutions. We would welcome the opportunity to share in that process as well. We have been working with an engineering firm that typically handles the manufacturing of pesticides as well as vendors from the pharmaceutical industry. Ideas ranging from vacuumed tanks and "lock and load" methods to place ingredients into the oil blend are being evaluated. Our long term goals are to create an environment that is closed looped with minimal to no worker exposure to the process. We recognize from experience that shared information from experts of many disciplines results in creative and positive change.

American Pop Corn Company is open to cooperate and share our findings with NIOSH in the search for engineering solutions to this challenge. Any consideration of additional funding for the development and implementation of engineering standards and practices that NIOSH is eligible for should be given high priority. The research and comprehensive knowledge that has been harvested over the last four years plus by NIOSH must be allowed to become translated into positive and effective engineering solutions for our industry.

Gregory S. Hoffman
Vice President of Production

American Pop Com Company



STATE OF LOUISIANA DEPARTMENT OF HEALTH AND HOSPITALS



August 7, 2006

Dear Ms. Burton:

On behalf of the Louisiana Department of Health and Hospitals, Office of Public Health, Section of Environmental Epidemiology and Toxicology (SEET), I would like to thank you for the support and assistance you provided to us during the days and months following the devastation from Hurricanes Katrina and Rita.

At a time when SEET staff was in transition, you and your colleagues offered immediate assistance to the Section. You provided much needed medical and scientific consultation; established multi-agency collaborations and communication, and created and maintained environmental public health surveillance databases. You also assisted in the preparation of several fact sheets and other literature, as well as, answered numerous phone inquiries from displaced Louisiana residents concerning mold remediation, exposures, and possible health effects related to the disaster.

Your superior work ethic, communication and technical skills, and extensive knowledge of environmental health and medicine enhanced SEET's ability to provide education and information to the citizens of Louisiana in a time of national crisis.

Again, I appreciate your help and will never forget the effort and sacrifice that you made for the people of Louisiana.

Sincerely,

Sharon G. Howard Assistant Secretary

cc Frederick P. Cerise, M.D., M.P.H., Secretary LDHH Jimmy Gardry, M.D., State Health Officer & Medical Director LDHH

Glean Cambre, Public Health Executive Director LDHH

Raoult Ratard, State Epidemiologist LDHH

Henry Falk, M.D., M.P.H., Director of National Center for Environmental Health and Agency for Toxic Substances and Disease Registry



State of New Jersey

DEPARTMENT OF HEALTH AND SENIOR SERVICES

DIVISION OF EPIDEMIOLOGY, ENVIRONMENTAL AND OCCUPATIONAL HEALTH PO BOX 369 TRENTON, N.J. 08625-0369

JAMES E. MCGREEVEY
Governor

www.state.nj.us/health

CLIFTON R. LACY, M.D. Commissioner

February 20, 2004

Gregory A. Burr, BS, CIH
National Institute for Occupational Safety & Health
4676 Columbia Parkway, MS R-11
Cincinnati, OH 45226

Dear Mr. Burr: 6+29

Last week's public announcement of the successful decontamination efforts at the Trenton PDC formally ends the advisory role of the ECC to the USPS. We first met as a group a little over one year ago and we could not have had a more collegial group of people to work with on such an important project. Your professionalism, commitment, and contribution to the project were outstanding. Thank you for your time and effort and I know the USPS Remediation Team was also very appreciative. I learned a lot from this experience, and I still have an interest in putting pen to paper to memorialize that experience which may aid others in the future. If you have any thoughts on this matter, please do not hesitate to call or drop me a note with your suggestions.

Over the next 8-10 months, the USPS and its contractors will be refurbishing the facility, with an anticipated reopening in the Fall. I look forward to that day and hope that many of you will be able to attend that event.

Sincerely,

Eddy A. Bresnitz, M.D., M.S.

State Epidemiologist/Sr. Assistant Commissioner